



Dear Valued Customer,

In an effort to help familiarize you with a few of the important details of your new invoice, we've provided a bullet-point description of each of the significant areas such as your Account Number, Due Date, Monthly Recurring Charges and Remittance Address.

How to read your bill

Access One 820 W. Jackson Blvd.
Suite 650
Chicago IL 60607

Address Service Requested

Joe Customer
123 American Way
Anytown, USA 12345

Please detach and return above portion with your payment

Remittance Section

1 Invoice Date: 11/08/2005
 3 Account Number: 0123456789
 3 Invoice Number: 123456
 4 Due Date: 12/08/2005
 4 Total Due: \$195.84
 Amount Enclosed: \$ _____

Please write your account number on your check and make payable to: **Access One**

Check here for change of address (see back for details.)

5 ACCESS ONE
6842 Eagle Way
Chicago, IL 60678-1068

Invoice Information

Invoice Date: 11/08/2005
 Account Number: 0123456789
 Invoice Number: 123456
 Due Date: 12/08/2005
 Total Due: \$195.84

Summary of Charges

7 Balance Information
 Previous Balance 181.07
 Payments Received - Thank You 181.07 CR
 8 Past Due Balance \$0.00

New Charges
 New Usage Charges 51.30
 Recurring Charges 115.05
 Non-Recurring Charges 10.00
 Taxes and Fees 19.49
 10 Total New Charges 9 195.84
 11 Total Amount Due \$195.84

Please pay this amount by 12/08/2005

This bill includes multiple locations

Important Messages

6 THANK YOU FOR CHOOSING ACCESS ONE AS YOUR TELECOMMUNICATIONS PROVIDER. YOUR BUSINESS IS GREATLY APPRECIATED!

12 E-MAIL US!
 FOR BILLING INQUIRIES:
 BILLING@ACCESSONEINC.COM
 FOR SERVICE INQUIRIES:
 SERVICE@ACCESSONEINC.COM

CALL US!
 1-877-ACCESSONE (222-3776)

Any adds, moves, or changes to your account must be received by Access One. Access One must acknowledge receipt. Your adds, moves, or changes can be mailed or faxed to:

Access One, Inc.
 820 West Jackson Blvd., 6th Floor
 Chicago, IL 60607
 Fax: 312.441.1010

Please note a late fee of 1.5% will be added to any overdue balances.

For Customer Service, please call 877-ACCESSONE (222-3776)

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- 1 **Account Number** - Your account number. It will be helpful to have this number when calling customer service.
- 2 **Invoice Number** - A unique number which aids in identifying your invoice.
- 3 **Due Date** - Bill must be paid before the Due Date to avoid a late fee.
- 4 **Amount Enclosed** - Please indicate the payment amount included with your remittance.
- 5 **Remittance Address** - Send your payment to this address with your remittance slip for proper credit to your account.
- 6 **Important Messages** - Watch this space for important information concerning your account or service.
- 7 **Previous Balance** - Total Balance Due on Previous Balance.
- 8 **Past Due Balance** - Balance Due left over from previous month, after payments and credits have been applied.
- 9 **Taxes and fees** - Total taxes and surcharges that have been applied to your bill.
- 10 **Total New Charges** - The total of this month's current activity, less taxes.
- 11 **Total Amount Due** - Current charges plus any remaining prior bill charges.
- 12 **Service Inquiries** - Email or call us with your billing or service questions.


Just as a reminder, all monthly services charges are billed one month in advance. If you recently added a telephone line or feature, your invoice may reflect partial month's charges (which may include installation or service activation fees), in addition to the charges for the upcoming month of services.

Thank you for giving us the opportunity to serve you.



To help familiarize you with the management reports on your invoice, we have provided you with a bullet-point description of each report.

*** All reports are a blended summary of rates and charges and should not be used for auditing purposes.



Invoice Date: 04/01/2006
Account Number: 0987654321
Invoice Number: 12345

ABC Company
123 Anywhere Drive
Chicago IL 60611
Account Number 1234567890

Management Reports

1 Executive Summary Account Codes - 1234567890

Account Codes	Name	Department	Calls	Minutes	Amount Billed
0			2342	3983.90	221.96
00000000			2343	6167.00	95.21
Totals			4685	10150.90	317.17

2 Executive Summary Account Codes - 1234567890

Account Codes	Name	Department	Calls	Minutes	Amount Billed
0			18879	13061.90	306.96
12345678	P Smith		444	641.20	13.77
87654321	C Cooper		392	457.40	9.65
12345678	J Garrity		159	359.50	8.01
87654321	J White		613	657.90	13.60
12345678	R Chesser		1247	870.10	21.76
87654321	L Johnson		975	1047.00	21.41
Totals			22709	17095.00	395.16

3 Long Distance Most Frequently Called Numbers

Number	Location	State	Calls	Minutes	Cost
0987654321	Caledonia	NY	38	4.50	0.01
1234567890	Montpelier	IN	36	3.80	0.00
0987654321	Bonniviel	KY	31	3.50	0.00
1234567890	Sorento	IL	30	3.80	0.08
0987654321	Hart	MI	29	4.00	0.02
1234567890	Newtonburg	WI	28	4.00	0.04
0987654321	Martinsvl	OH	28	4.80	0.05
1234567890	Easton	PA	26	4.00	0.04
0987654321	Blain	PA	26	3.60	0.03
1234567890	Mccook	NE	25	3.60	0.03

4 Long Distance Most Frequently Called Area Codes

Area Code	% Calls	Calls	Minutes	Cost
718	2.79	629	417.50	8.98
281	2.40	542	289.90	6.21
773	2.37	536	377.80	7.54
605	2.09	472	423.80	8.12
713	2.02	456	303.80	6.46
972	1.98	447	246.00	5.35
817	1.40	317	225.00	5.08
212	1.31	295	220.60	4.73
701	1.25	283	341.00	6.70
708	1.24	279	194.80	4.73
Other	81.15	18324	13001.70	301.64

5 Long Distance Most Frequently Called Cities

Location	State	Calls	Minutes	Cost
Chicago	IL	622	454.50	9.06
Houston	TX	507	338.50	7.28
New York	NY	356	273.30	5.93
Bklyn Nyc	NY	268	182.50	3.90
Las Vegas	NV	266	159.90	3.37
Queens Nyc	NY	203	125.30	2.65

Management Reports(cont'd)

Long Distance Most Frequently Called Cities continued

City	State	Calls	Minutes	Cost
Losangeles	CA	184	120.90	2.64
Miami	FL	178	101.60	2.21
Dallas	TX	165	92.20	2.04
Bronx Nyc	NY	152	115.80	2.56

Long Distance Longest Duration Calls

Date	Number	Location	State	Minutes	Cost
03/06/2006	5551234567	Phillips	NE	37.80	0.78
03/08/2006	5551234567	Herreid	SD	29.80	0.62
03/15/2006	5551234567	E Enterpr	IN	29.30	0.61
03/22/2006	5551234567	Rifle	CO	29.30	0.61
03/22/2006	5551234567	Rifle	CO	29.30	0.61
03/21/2006	5551234567	Memphis	TN	28.10	0.61
03/15/2006	5551234567	Burlington	IA	24.70	0.51
03/22/2006	5551234567	Stanley	VA	24.30	0.50
03/22/2006	5551234567	Stanley	VA	24.30	0.50
03/07/2006	5551234567	Kendall	KS	23.00	0.48

6 A Long Distance Daily Call Summary

Amount(\$)

6 B Long Distance Usage By Time Of Day

Amount In (\$)

- 1 Executive Summary Account Codes**
This report summarizes calls, minutes and charges for each account code. Calls that do not require account/security codes are placed under 0. Ex. Local, Conference, 8XX calls.
If a code is associated with a name, the name will appear to the right of the number.
- 2 Long Distance Most Frequently Called Numbers**
This report summarizes calls, minutes, and charges for the top ten dialed numbers (from all of your locations). Only Long distance outbound calls are used to generate this report.
- 3 Long Distance Most Frequently Called Area Codes**
This report summarizes calls, minutes, and charges for the top ten dialed area codes (from all of your locations). Only Long distance outbound calls are used to generate this report.
- 4 Long Distance Most Frequently Called Cities**
This report summarizes calls, minutes, and charges for the top ten most frequently dialed cities (from all of your locations). Only Long distance outbound calls are used to generate this report.
- 5 Long Distance Longest Duration Calls**
This report summarizes minutes and cost for the top ten longest duration outbound calls (from all of your locations). Only Long distance outbound calls are used to generate this report.
- 6 Outbound Call Charts**
* Charts represent an **overview** of charges and can be used to track call activity
- 6 A The Long Distance Daily Call Chart** displays charges incurred for Long Distance calls on each day of the billing cycle.
- 6 B The Long Distance Usage by Time of Day Chart** displays charges incurred for Long Distance calls over the time of day. This chart can be used to audit time of day activity and monitor productivity.



To help familiarize you with the management reports on your invoice, we have provided you with a bullet-point description of each report.

*** All reports are a blended summary of rates and charges and should not be used for auditing purposes.

Invoice Date
04/01/2006

Account Number
0987654321

Invoice Number
123456

Management Reports(cont'd)

7 Monthly Usage by Call Type

Type	% \$	Calls	Minutes	Cost
1+ Interstate	39.45	20516	14500.60	309.48
Local	37.60	4210	9623.00	294.97
Conf Call	7.48	22	544.00	58.69
Other	5.22	110	170.20	40.99
1+ Intrastate	4.14	1960	1447.50	32.52
8xx Interstate	4.02	549	1423.70	31.55
Travel Card	1.73	4	9.00	13.56
8xx Intralata	0.33	42	73.60	2.61
8xx Intrastate	0.02	6	6.80	0.14
International	0.01	1	0.50	0.07

Other: 1+ and 8xx for Directory Assistance, Alaska, Hawaii, US Virgin Islands, Puerto Rico and Canada

8 8XX Most Frequently Received Numbers

Number	Location	State	Calls	Minutes	Cost
5551234567	Chicago	IL	23	32.10	0.61
5559876543	Bridgeport	CT	10	29.20	0.64
5551234567	Muscatine	IA	9	17.00	0.37
5559876543	Atlanta	GA	6	3.80	0.07
5551234567	Fresno	CA	6	4.70	0.10
5559876543	Atlanta Nw	GA	6	6.00	0.11
5551234567	Sacramento	CA	6	7.00	0.14
5559876543	Mobile	AL	5	7.30	0.16
5551234567	Agua Fria	AZ	5	14.80	0.31
5559876543	Mesa	AZ	5	11.00	0.24

9 8XX Most Frequently Received Area Codes

Area Code	% Calls	Calls	Minutes	Cost
773	5.97	36	48.30	2.11
301	2.32	14	26.50	0.55
559	2.32	14	12.20	0.25
203	2.16	13	44.30	0.97
412	2.16	13	27.70	0.59
718	2.16	13	40.20	0.88
770	1.82	11	23.00	0.48
214	1.66	10	50.00	1.08
480	1.66	10	25.80	0.55
818	1.66	10	17.70	0.40
Other	76.12	459	1264.80	43.89

10 8XX Most Frequently Received Cities

Location	State	Calls	Minutes	Cost
Chicago	IL	36	48.30	2.11
New York	NY	13	34.70	0.73
Fresno	CA	12	11.60	0.23
Houston	TX	11	35.80	0.79
Bridgeport	CT	10	29.20	0.64
Bklyn Nyc	NY	9	27.70	0.60
Dallas	TX	9	41.10	0.89
Muscatine	IA	9	17.00	0.37
Atlanta	GA	8	7.70	0.15
Pittsburgh	PA	8	14.60	0.30

Management Reports(cont'd)

8XX Longest Duration Calls 11

Date	Number	Location	State	Minutes	Cost
03/22/2006	5551234567	Aiea-hi	HI	34.20	7.83
03/22/2006	5559876543	Aiea-hi	HI	34.20	7.83
03/17/2006	5551234567	Littlerock	AR	19.60	0.43
03/23/2006	5559876543	Las Vegas	NV	17.50	0.38
03/10/2006	5551234567	Frenchburg	KY	15.40	0.33
03/27/2006	5559876543	Portland	OR	14.90	0.32
03/09/2006	5551234567	Neworleans	LA	14.70	0.32
03/14/2006	5559876543	Miami	FL	14.10	0.31
03/27/2006	5551234567	Miami	FL	13.90	0.30
03/21/2006	5559876543	Huntington	CT	13.80	0.30

12A 8XX Daily Call Summary

12B 8XX Usage By Time Of Day

13 Long Distance Total Usage By Line

Service Number	Calls	Minutes	Amount
5551234567	18	27.70	1.00
5559876543	133	157.10	6.12

7 Monthly Usage by Call Type

This report breaks out all Inbound and Out-bound Calls depending on type of call. Summary of the % per call type and calls, minutes, and charge incurred per call type. Utilize this summary to track call activity and types of services used.

8 8XX Most Frequently Received Numbers

This report summarizes calls, minutes and charges for the top ten most frequently received numbers on 8XX numbers. Only Long distance inbound calls are used to generate this report.

9 8XX Most Frequently Received Area Codes

This report summarizes calls, minutes, and charges for the top ten most frequently received calls on 8XX numbers by area code. Only Long distance inbound calls are used to generate this report.

10 8XX Most Frequently Received Cities

This report summarizes calls, minutes, and charges for the top ten most frequently received calls on 8XX numbers by city. Only Long distance inbound calls are used to generate this report.

11 8XX Longest Duration Calls

This report summarizes minutes and charges incurred for the top ten longest duration inbound calls on 8XX numbers. Only Long distance inbound calls are used to generate this report.

12 Inbound Call Summary Charts

* Charts represent an **overview** of charges and can be used to track call activity

12A The 8XX Daily Call Summary Chart displays charges incurred for 8XX calls on each day of the billing cycle. This chart can be used to monitor monthly activity levels.

12B The 8XX Usage by Time of Day Chart displays charges incurred for 8XX calls over the time of day. This chart can be used to audit time of day activity and monitor productivity.

13 Long Distance Total Usage by Line-

This report is a breakdown of LD usage-calls, minutes and charges- per phone number per location.



To help familiarize you with the management reports on your invoice, we have provided you with a bullet-point description of each report.

*** All reports are a blended summary of rates and charges and should not be used for auditing purposes.

AccessOne		Invoice Date 04/01/2006	Account Number 0987654321	Invoice Number 123456		
Management Reports(cont'd)						
Long Distance Total Usage By Line continued						
1234567890 - 123 Anywhere Drive, Chicago, IL						
Service Number	Calls	Minutes	Amount			
5551234567	142	134.10	6.38			
5559876543	59	52.00	1.90			
5551234567	120	152.10	6.44			
5559876543	3	4.90	0.36			
Total	475	527.90	22.20			
5551234567 - 456 Midtown Drive, Waukegan, IL						
Service Number	Calls	Minutes	Amount			
009901234567890	3830	4033.10	88.20			
009909876543210	4326	2829.90	62.46			
009901234567890	3916	2457.80	55.28			
009909876543210	3790	2414.40	53.76			
009901234567890	2816	1869.60	40.67			
009909876543210	3428	1909.70	43.04			
Total	22106	15514.50	343.41			
Long Distance Totals	22581	16042.40	365.61			
14 8XX Total Usage By Line						
5551234567 - 456 Midtown Drive, Waukegan, IL						
Service Number	Calls	Minutes	Amount			
8001234567	72	304.10	22.16			
8009876543	198	596.80	14.94			
8001234567	132	255.70	5.62			
8009876543	201	423.90	9.03			
Total	603	1580.50	51.75			
Toll Free Totals	603	1580.50	51.75			
15 Local Usage For All Lines						
1234567890 - 123 Anywhere Drive, Chicago, IL						
Service Number	Calls	Minutes	Amount			
Auto Redial	4	4.00	2.96			
Band A	1430	3030.00	50.11			
Band B	1591	4128.00	119.49			
Band C	1138	2323.00	113.84			
Extended Local	7	23.00	2.54			
Local Directory Assistance	5	5.00	4.54			
Zone 1	13	32.00	0.33			
Zone 2	18	70.00	0.97			
Zone 3	4	8.00	0.19			
Total	4210	9623.00	294.97			
Totals - All Accounts	4210	9623.00	294.97			
16 Long Distance Usage by Location						
1234567890 - 123 Anywhere Drive, Chicago, IL						
Outbound	Distance	Calls	Minutes	Amount		
	Directory Asst	7	7.00	5.96		
	International	1	0.50	0.07		
	Interstate	429	483.70	18.19		
	Intrastate	43	41.70	2.52		
	Total	480	532.90	26.74		
Management Reports(cont'd)						
Long Distance Usage by Location continued						
1234567890 - 123 Anywhere Drive, Chicago, IL						
Totals - All Services	Distance	Calls	Minutes	Amount		
	Directory Asst	7	7.00	5.96		
	International	1	0.50	0.07		
	Interstate	429	483.70	18.19		
	Intrastate	43	41.70	2.52		
	Total	480	532.90	26.74		
5551234567 - 456 Midtown Drive, Waukegan, IL						
Inbound Dedicated						
	Interstate	555	1500.10	49.00		
	Intralata	42	73.60	2.61		
	Intrastate	6	6.80	0.14		
	Total	603	1580.50	51.75		
Outbound Dedicated						
	Directory Asst	14	14.00	9.94		
	International	2	1.40	0.23		
	Interstate	20172	14092.30	302.53		
	Intrastate	1918	1406.80	30.71		
	Total	22106	15514.50	343.41		
Totals - All Services						
	Directory Asst	14	14.00	9.94		
	International	2	1.40	0.23		
	Interstate	20727	15592.40	351.53		
	Intralata	42	73.60	2.61		
	Intrastate	1924	1413.60	30.85		
	Total	22709	17095.00	395.16		
17 Master Location Charge Summary						
LD	Local	MRC/NRC	CONF	Taxes	Total	
1234567890 - 123 Anywhere Drive, Chicago, IL	22.20	294.97	613.58	0.00	200.19	1130.94
9876543210 - 123 Penny Lane, Chicago, IL	13.56	0.00	0.00	58.69	19.18	91.43
5551234567 - 456 Midtown Drive, Waukegan, IL	395.16	0.00	300.00	0.00	159.77	854.93
18 Detail of New Charges						
				Cost		
Taxes and Fees						
Federal Excise Tax				48.92		
PUC				0.91		
State Telecommunications Infrastructure Maint. Fee				4.65		
Chicago 9-1-1 Surcharge				8.75		
Chicago - State Telecommunications Excise Tax				65.87		
Chicago Simplified Telecommunications Tax				61.16		
FCC Common Carrier Regulatory Fee				0.16		
IL Telecom Relay Service and Equipment				0.64		
Federal Universal Service Fund Surcharge				6.72		
Illinois Universal Service Fund Surcharge				2.41		
Total Taxes and Fees				200.19		

14 8XX Total Usage by Line

This report is a breakdown of inbound calls per 8XX number by - calls, minutes and charges.

15 Local Usage for All Lines

This report is a breakdown by type of local usage per location.

16 Long Distance Usage by Location

This report breaks out Long Distance Calls by usage type and some distance types, per location. Both inbound and outbound calls are detailed.

17 Master Location Charge Summary

This report is a summary of charges per billing location- LD, Local, MRCs/NRCs, Conference, Taxes. This report does not show discounts per location.

18 Details of New Charges

This report is an itemized breakdown of monthly recurring charges- MRCs/NRCs, service fees, federal charges, and taxes- for each location + the call detail per location.

*Begins with parent location and additional locations follow.